

Accessibility statement

Introduction

Legislative Decree No. 82 of 27 May 2022 implements Directive (EU) 2019/882 of the European Parliament and of the Council of 17 April 2019 on the accessibility requirements for products and services.

The provisions concerning the accessibility of services apply from 28 June 2025.

BioNike - Icim International Srl. is committed to ensuring the accessibility of its services in accordance with Legislative Decree No. 82/2022 and the AgID Guidelines on the Accessibility of Services, Version 1.0 of 4 March 2026. This Accessibility Statement applies to the service provided through the website <https://www.bionike.it/> and describes how the service meets the applicable accessibility requirements under Legislative Decree No. 82/2022 and the AgID Guidelines on the Accessibility of Services, Version 1.0 of 4 March 2026.

Description of the service

E-commerce

How our website fulfills accessibility requirements

The service is designed and provided taking into account the applicable accessibility requirements set out in Legislative Decree No. 82/2022 and its Annex I, as well as the AgID Guidelines on the Accessibility of Services, Version 1.0 of 4 March 2026.

In particular, the service is designed and provided so as to be perceivable, operable, understandable and robust, taking into account the needs of persons with different types of disabilities and, where applicable, ensuring compatibility with assistive technologies.

In particular, measures are adopted to ensure that:

- information relating to the service is made available in accessible formats and, where necessary, can be perceived through more than one sensory channel;
- interfaces and functionalities of the service can be used by users, including through assistive technologies;
- information, instructions and operating procedures relating to the service are understandable;
- the service is compatible with a wide range of assistive technologies and its functionalities can be used without the technologies adopted preventing access to content or interaction with the service;
- the electronic information necessary to use the service is made available in a consistent and appropriate manner.

For services provided through websites, online applications or mobile applications, the relevant functionalities are designed, where applicable, to allow navigation and interaction by means of a keyboard and assistive technologies and to ensure that content is perceivable, operable, understandable and robust.

Accessibility is assessed with reference to the applicable requirements of Legislative Decree No. 82/2022 and, with regard to the technical aspects of web content, to EN 301 549 v.3.2.1 (2021-03) and the relevant WCAG 2.1 success criteria, where applicable.

Compliance status

The service, provided through the website <https://www.bionike.it/>, is partially compliant with the accessibility requirements set out in Legislative Decree No. 82/2022 and its Annex I. With regard to the accessibility of web content, the assessment has been carried out with reference to EN 301 549 v.3.2.1 (2021-03) and the relevant WCAG 2.1 success criteria, where applicable. The status of partial compliance is due to the cases of non-compliance and/or applicable exemptions described below. BioNike - Icim International Srl. is working together with its suppliers to identify and implement corrective measures aimed at progressively improving the accessibility of the service and achieving full compliance with the applicable requirements.

Non-accessible content

The following content and functionalities present elements of non-compliance with the applicable technical accessibility requirements:

- There are images without captions on one page. It is difficult to navigate to the images with screen readers.
- There are links without link text on several pages.
- On single pages, the contrast between text and background is too low.
- There are headings on a page that have no caption or contain the aria-hidden attribute and are therefore not accessible to screen readers.
- On single pages there are elements with the Aria-hidden attribute that can be focused at the same time. This makes these elements accessible to assistive technologies, even though they should be hidden.
- There are interactive elements on almost all pages whose names are not part of the caption. This makes it difficult to control the website using voice control.

Some PDFs are not accessible, but we are actively working to replace our remaining PDFs with accessible versions. If you need a specific file immediately, please contact us.

Technical references

The accessibility assessment of web content has been carried out, where applicable, with reference to EN 301 549 v.3.2.1 (2021-03), including the relevant WCAG 2.1 success criteria.

Future developments and maintenance activities may also take into account WCAG 2.2 as an evolving technical reference, without prejudice to the applicable legal and technical framework.

Date of preparation and verification

This Accessibility Statement was prepared on **24/09/2026**. The Accessibility Statement was prepared on the basis of an accessibility assessment carried out through a self-assessment by the service provider, with the support of Eye-Able technology by **Web Inclusion GmbH**. Eye-Able was used to support the automated analysis of specific accessibility aspects of the website and to identify potential accessibility barriers. The results of the automated analysis were used as a supporting element for the overall assessment of the service.

This Accessibility Statement was last verified on 24/09/2026. This Accessibility Statement will be reviewed following material changes to the service, applicable accessibility requirements or technologies used and, in any event, at appropriate intervals to ensure that it remains up to date.

BioNike - Icim International Srl. is working with its suppliers to implement the necessary measures to progressively improve the accessibility of the service. As part of this process, BioNike - Icim International Srl. has implemented the Eye-Able SaaS solution provided by Web Inclusion GmbH.

Eye-Able provides tools that support the analysis of individual pages of the website in order to identify potential digital accessibility barriers and provide information and possible remediation suggestions. The solution also provides functionalities aimed at supporting users in navigating and interacting with digital content. The company may take WCAG 2.2 into account for future code developments and maintenance activities, without prejudice to the applicable legal and technical requirements.

Feedback and contact details

Do you have a comment or remark about the barriers on this website? Please contact us. We encourage users to report any accessibility barriers they encounter so that we can assess them and, where necessary, take appropriate corrective measures. We will explain the barriers identified and how we intend to improve our digital environments. We will respond to your request as soon as possible. For further information, please contact:

accessibility@sodalisgroup.com

To facilitate the handling of your report, please provide, where available:

- first and last name;
- URL of the web page, section of the website or customer area concerned;
- a clear and concise description of the problem encountered;
- operating system, browser and assistive technologies used;
- any other information useful for reproducing the issue.

Complaints and reports to AgID

Users who consider that the service is not accessible in relation to a specific need connected with a disability may submit a complaint to the Agency for Digital Italy (AgID), in accordance with the procedures made available by AgID on its institutional website.

In the event of an unsatisfactory response or no response within thirty days to the notification or request, the data subject may send a report to AgID:

AgID

Via Liszt 21

00144 Roma, Italy

protocollo@pec.agid.gov.it

<https://www.agid.gov.it>

Disclaimer

The automatic check of the web content was carried out on: 24/09/2026. For the web content accessed by Eye-Able, the Google Chrome browser in version 136.0.7103.92 was used. We guarantee the accuracy of the information provided for the tested application version under the specified browser and operating system parameters. If different versions or environments are used, a different display is possible, which may differ from the results given here. For a complete check, manual tests

by the website operator are also recommended. In accordance with the AgID Guidelines on the accessibility of services, Version 1.0 of 04.03.2026, par. 5.1 "Obligations of the service provider", and in line with Opinion No. 33/2026 of the Data Protection Authority, it is specified that the service provided adopts appropriate measures aimed at preventing any form of tracking – whether through its own systems or those of third parties – of tools, solutions, and usage settings that could be associated with the ways in which users access digital content. The service does not carry out profiling activities nor does it use web tracking techniques (such as, by way of example, cookies other than technical cookies or fingerprinting techniques) capable of collecting information from which a user's disability condition could be inferred.